

Hassle free, interactive surveys  
*ANYTIME, ANYWHERE*



*Digivey — Easy, Effective, Efficient*

## PRODUCTS USED IN THIS PROJECT

- DIGIVEY SURVEY SUITE™  
COMPRISING OF THE MODULES:
  - DIGIVEY COMPOSER™
  - DIGIVEY LAUNCHER™
  - DIGIVEY ANALYZER™
  - DIGIVEY DATA SHUFFLER™
- HEALTHCARE TABLET PC C5 WITH  
DOCKING STATION BY MOTION  
COMPUTING®



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**digivey™**  
**CASE STUDY**

## BUSINESS SITUATION

CREOSO's customer, a non-profit healthcare organization specializing in the treatment, research, and rehabilitation of traumatic injuries and neurological conditions had a paper-based patient satisfaction survey system in place.

With a growing patient population, the amount of time the clinic's Quality Assurance team needed to spend on processing paper surveys became overwhelming. When the clinic started to look for a new survey system, the Digivey Survey software stood out as a solution that could ideally meet the requirements set for a new survey system, which included workload reduction, ease-of-use, suitability for a diverse patient population, instant availability of data, data security and cost-efficiency.

## SOLUTION

After careful evaluation, the Digivey Survey Software in combination with healthcare tablet PC C5 and docking stations by Motion Computing provided all features the quality & assurance team was looking for in their new, self-managed survey solution.

## BENEFITS

- Patient-friendly, quick and easy survey completion either self-administered or interviewer-assisted
- Significant reduction of workload with minimal staff time required for reporting thanks to instantaneously available, pre-formatted reports
- Easy filtering of data by a wide variety of criteria
- Quick and easy cross-tabulations
- Continuous monitoring of patient satisfaction
- Lightweight tablet PCs, ideal for health care use
- Paperless and environmentally friendly survey process

To learn more about self-managed handheld touch screen survey solutions, please visit [www.digivey.com](http://www.digivey.com) or call the Digivey Survey Center.

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